



Migration to a new mainframe change management tool: from Endeavor to ChangeMan

Executive Summary

The Company

AGOS is a leading financial company in personal, consumer, and mobility credit, present in Italy for over 35 years. Crédit Agricole through Crédit Agricole Consumer Finance holds a 61% stake, and Banco BPM holds a 39% stake. With over 200 branches and approximately 2,000 employees, Agos accompanies clients in realizing projects at different stages of their lives and supports partners in various markets with omnichannel services and solutions such as personal loans, targeted financing, credit cards, salary-backed loans, leasing, and a wide range of insurance services.

The Need

The need to manage application development processes in a mainframe environment, while reducing the costs of managing the portfolio of tools used, pushed Agos to change the tool it had been using for some time, Broadcom's Endeavor.

The solution

Agos, following an analysis involving the major market players, chose the solution proposed by Hogwart, based on Rocket Software's ChangeMan product. This choice was motivated by the experience demonstrated by Hogwart consultants in many other successful implementations of change management products for major clients, and by the robustness and versatility of the proposed product, used by many large companies in Italy and abroad.

For Agos, innovation is a way for the company to connect with the external environment in the name of quality and simplification. Agos is strongly committed to a path of environmental, social, and economic sustainability with the desire to be and be recognized as a company that conducts its business with respect for people, local areas, and the environment. Agos's IT goal is to develop rapid digital processes geared toward customer satisfaction.

The project conducted by Hogwart consultants required an extensive initial analysis, examining all development lifecycles and all their specific features and exceptions to enable their management in the new system. The design of the new solution was shared with the application lines and implemented in two macro-phases: the first involving a pilot project whose content was carefully selected together with the client, and the second in which all the other components were developed.

The migration strategy adopted involved batch operations of applications. The activities were automated using tools developed by Hogwart, which allowed for migrations to be completed quickly and in compliance with the specifications agreed upon with Agos during the analysis phase.

Once all the applications had been migrated, the module that allows access to ChangeMan from a distributed environment (Client Pack) was activated for editing programs and managing the change process through an Eclipse plugin.

"The project was very complex, both technically and organizationally. Hogwart's support, with its extensive experience with projects of this type and in-depth knowledge of the product, was crucial to the success of the migration and to overcoming the inevitable difficulties that such an activity presents during its implementation."

Mirco Lana, RELEASE & CONFIG Manager at Agos